

NEWS TO KNOW



FLORIDA DEPARTMENT OF EDUCATION

SEPT—OCT 2017



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HURRICANE IRMA

On behalf of the Office of Student Financial Assistance, we are truly saddened by the devastation left behind for many of our Florida institutions. Please know that we offer our support to you during this difficult time of recovery.

The following documents provide guidance for those impacted by the hurricane:

[Gen-1708](#) (includes guidance for Title IV participants with attachments)
[Information for Students, Parents, and Borrowers
Participants Affected by Hurricane Irma](#)

The Florida Association of Financial Aid Administrators (FASFAA) has also offered to be of assistance should you experience delays in delivering aid to students or need a liaison when communicating at the federal level.

Please contact your regional representative for more information:

- Region 1- Kris Hatcher khatcher1@gulfcoast.edu
- Region 2- Nichole Crowley ncrowley@keiseruniversity.edu
- Region 3- Sedrick Brinson sbrinson5@valenciacollege.edu
- Region 4- Nadine Bailey nbailey@ultimateemmedical.edu
- Region 5- Katie Conrad kconrad@fiu.edu



FORM
YOUR
FUTURE

Form Your Future Florida is your access to free FAFSA Completion events in Florida.

Form Your Future Florida events will be held October 1 through November 30, 2017.

Every student needs access to free assistance in FAFSA completion.



All interested schools or organizations are more than welcome to use the **Form Your Future Florida** logo and access the free English/Spanish resources. The [event toolkit](#) includes marketing flyers, social media verbiage, and more!

Register as a host site by September 29 [HERE](#). All registrants will be able to participate in the 2017 Form Your Future Florida campaign **HOWEVER** only a limited number of host sites will receive access to an administrative budget and a student scholarship. You will be notified by October 2 if your site has been selected to receive the budget and scholarship funding.

Sites not selected for financial funding will need to secure your own:

- Administrative budget to cover snacks, promotional items, etc.
- Volunteers—check with a local state college or university’s financial aid office near you to seek FAFSA experts for your event as well as local high school guidance staff.

We encourage all high schools to partner with the [FAFSA Challenge](#) initiative hosted by the Florida College Access Network (FCAN) to track your FAFSA completions.

For more information, please contact:

Jan Smith | 850-245-1822 | Jan.Smith@fldoe.org

Pete Hernandez | 850-245-1821 | Pedro.Hernandez@fldoe.org

Sponsored by the National College Access Network (NCAN), Florida Association of Student Financial Aid Administrators (FASFAA), Office of Student Financial Assistance (OSFA), in partnership with the Florida College Access Network (FCAN).



Dates to Note

Loan Volume Disbursement Reporting: Have you submitted your data? Please review the July 5, 2017, memo (OSFA-STATE:#17-18:02), which includes technical guidance.

Other items of interest:

October 1: Applications open for the Free Application for Federal Student Aid (FAFSA) and Florida Financial Aid Application (FFAA)

October 1 through November 30: Form Your Future Florida campaign

FSA ID reminder:

Now is the time for students to complete the FSA ID username and password in preparation for the upcoming financial aid season starting October 1, 2017. YouTube tutorials from Federal Student Aid are available. Consider sending these links to students and families in preparation for financial aid applications:

- [How to Create an FSA ID - YouTube](#)
- [FAFSA and FSA ID Tips for Parents - YouTube](#)

Financial Literacy 101: Scary Topics!

Planning ahead, the month of October is a great time to promote awareness of topics such as identity theft, scholarship scams, security breaches, and more. Educating your students on how to protect their financial and personal data benefits their financial future.

Take time to ensure that students understand these topics and where to seek help. For more information, please visit this web page from the Federal Trade Commission: www.FTC.gov.





OPPORTUNITIES FOR YOU

FOR NEW STAFF:

Do you have new staff members who need to be trained on state grants and scholarships? Are there other financial aid topics for which you or your team need refreshers?

Contact our OSFA Training Unit to schedule a webinar for your team. Hortensia Campbell is our OSFA trainer. She may be reached by calling 850-245-1890 or by email at Hortensia.Campbell@fldoe.org.

Train-the-Trainer Sessions

We will be glad to provide a train-the-trainer session for your staff to review the Financial Aid Overview presentation and answer any questions you may have.

Speakers Bureau Update

Thank you to the following financial aid offices whose staff members have registered for OSFA’s Speakers Bureau:

- Broward College
- College of Central Florida
- Daytona State College
- Eastern Florida State College
- Florida Atlantic University
- Florida Gateway College
- Florida Memorial University
- Florida Southwestern State College
- Gulf Coast State College
- Hillsborough Community College
- Indian River State College
- Keiser University
- New College of Florida
- Northwest Florida State College
- Pasco Hernando State College
- Polk State College
- Rollins College
- St. Johns River State College
- St. Petersburg College
- Tallahassee Community College
- University of Florida
- University of North Florida
- University of West Florida
- Valencia College

If you have staff members who would like to be part of the Speakers Bureau, please have them [register here](#). Training will be provided. Speakers will be matched to local high schools or community groups requesting a financial aid overview.

We currently have over 120 events scheduled throughout September, October, and November. More requests are coming in daily.

Reminder: OSFA’s outreach staff will serve as contacts for questions. Parents and students may email NyFF-Info@fldoe.org. Our staff will respond within 48 hours.

Do you have a comment, suggestion or question? Please contact us at:

- Pedro Hernandez, Outreach Services
850-245-1821 | Pero.Hernandez@fldoe.org
- Jan Smith, Outreach Services
850-245-1822 | Jan.Smith@fldoe.org
- Louanne Standley, Director of Claims, Recovery, Outreach, and Default Prevention
850-245-1983
Louanne.Standley@fldoe.org
- Levis Hughes, Bureau Chief
850-410-6810 | Levis.Hughes@fldoe.org



THE OSFA PHILOSOPHY



The Office of Student Financial Assistance (OSFA) has the ability to offer its partners and customers something few public agencies can, the ability to shape OSFA programs and services based on their specific needs and concerns. OSFA provides financial aid workshops, publications, prompt services for participants, and helps fund scholarship and grant programs. If a participant has a problem or suggestion, the OSFA management team listens and makes every effort to implement a solution that meets their needs. Public dollars deserve the kind of accountability OSFA provides in financing education.

The News to Know is now available on the [Policy, Regulations, and Guidance](#) page of our website. Previous editions may be viewed on our [Archives](#) page.

Contact OSFA

Tallahassee, FL

Customer Service: 1-888-827-2004

Email: OSFA@fldoe.org

Federal Loans: 1-800-366-3475

Locally: 1-850-410-5200

Email: OSFAStudentLoans@fldoe.org

Visit our website at

www.FloridaStudentFinancialAid.org